Certified Materials & Resource Professional

CMRP Certification Program Overview
Introduction

- This review is intended to introduce the CMRP program, outline the requirements and administrative aspects, and provide a sense of the subject matter found in the exam

Course Outline
- AHA Certification Center (AHA-CC) and eligibility requirements
- CMRP Exam – what to expect
- Exam section subject matter
  - Procurement/Product Value Analysis
  - Inventory Distribution Management
  - Information Systems and Data Management
  - Finance
  - Strategic Planning, Leadership and Compliance
There are various learning opportunities for the CMRP. Refer to the AHRMM CMRP website for access to:

- Online courses (6)
- CMRP Review Guide
- Self-Assessment
- FAQs
A Mark of Distinction

- CMRP certification has become a valuable credential for supply chain professionals
  - Indicator of a defined body of knowledge
  - Verifies you are an experienced professional in healthcare materials and resource management
  - Demonstrates to employer and others your commitment to ongoing professional development in the practice of healthcare materials and resource management
  - Distinguishes you in an increasingly competitive marketplace
  - A source of personal pride for the achievement
  - A way to express value to your employer
Please be advised that this is only an overview of the Materials Management Review Guide.

It should not be inferred that items on the CMRP Certification Examination are selected from any single reference or set of references or that participation in this review session guarantees a passing score on the examination.
American Hospital Association Certification Center (AHA-CC)

- An independent body that is a division of the AHA
- Governed by a Board of Directors
- Oversees and administers the entire certification program and process
  - Certification exam design, development and delivery
  - Certification program administration policy/process
  - Certification renewal process
American Hospital Association Certification Center (AHA-CC)

- Engages psychometric expertise of AMP (Applied Measurement Professionals, Inc.)
  - Test–item writing and exam development
  - Exam administration
  - Scoring, score reporting, and analysis
  - Job analysis study
- Manages Certification Program Committee
  - Serve as content experts
  - Write exam questions
  - Provide program oversight
CMRP Eligibility

- Requirements
  - Experienced-based
  - Healthcare-specific for materials management professionals
  - A blend of **FORMAL EDUCATION** and **PROFESSIONAL EXPERIENCE**
  - All candidates must fully meet the requirements
- Membership is not required
## CMRP Eligibility Requirements

### Formal Education + Professional Experience

<table>
<thead>
<tr>
<th>Education Level</th>
<th>Experience Requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Baccalaureate degree or higher</td>
<td>3 years</td>
</tr>
<tr>
<td>Associate degree or equivalent</td>
<td>5 years</td>
</tr>
<tr>
<td>High school diploma or equivalent</td>
<td>7 years</td>
</tr>
</tbody>
</table>

- AHRMM Membership is **NOT** required!
- Associated healthcare resource and materials management includes persons who are involved in the materials functions of healthcare facilities; or are active in the healthcare materials supply chain, including manufacturers, vendors, distributors, consultants, and employees of group purchasing organizations.
Exam Application Process

- Eligible candidates submit completed application and payment to AMP
  - Submit online with credit card payment or by fax or mail
  - Include exam application fee
    - $275 for AHRMM members
    - $425 for nonmembers
- AMP processes application/payment
- AMP contacts candidate to schedule exam
  - Exam administered at over 190 select H&R Block offices
  - AMP Assessment Centers listed on goamp.com
Exam Application Process

- Candidate schedules appointment
  - Reschedule once prior to exam date – No Charge
  - Reschedule again – $100 rescheduling fee
  - Reschedule after 90 days – fee forfeited; resubmit application and pay full exam fee (members $275; non-members $425)
- No show on exam day without 2 businesses days notice - fee forfeited
- AMP sends confirmation notice to candidate with exam date, time and location
- All exam-related fees are non-refundable
Exam Administration Process

- Arrive before scheduled time
- Bring the following
  - Two forms of identification, one with photo required
  - AMP’s Confirmation notice
- AMP provides the following
  - Pencil
- Two hours are allowed to complete the test
  - 100 scored items
  - 10 non-scored pretest items used to collect data
- Immediate results for computer-based administrations
CMRP Certification

- Awarded to eligible candidates receiving a passing score on CMRP certification exam
  - Scores are confidential
- AHA Certification Center processes new certificants
  - Processing time is generally about 4-6 weeks from date of exam
  - Designation added to member record
- Package mailed
  - Letter of accomplishment
  - Certificate of achievement
  - CMRP Pin
  - Certification Renewal information
  - Employer Notification Form
Role delineation/job analysis study completed every 5 years
  - Keeps exam current and relevant
  - AHRMM membership surveyed
Industry practitioners are requested to rate importance of real-world tasks
Results define the exam content outline
Content domains weighted to produce the exam specifications
### CMRP Exam Specifications

<table>
<thead>
<tr>
<th>Subject Area</th>
<th># of Questions</th>
<th>Recall</th>
<th>Application</th>
<th>Analysis</th>
</tr>
</thead>
<tbody>
<tr>
<td>Procurement/Product Value Analysis</td>
<td>26</td>
<td>5</td>
<td>5</td>
<td>16</td>
</tr>
<tr>
<td>Inventory Distribution Management</td>
<td>20</td>
<td>4</td>
<td>4</td>
<td>12</td>
</tr>
<tr>
<td>Information Systems and Data Management</td>
<td>14</td>
<td>3</td>
<td>3</td>
<td>8</td>
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<tr>
<td>Finance</td>
<td>19</td>
<td>4</td>
<td>11</td>
<td>4</td>
</tr>
<tr>
<td>Strategic Planning, Leadership, and Compliance</td>
<td>21</td>
<td>4</td>
<td>13</td>
<td>4</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>100</strong></td>
<td><strong>20</strong></td>
<td><strong>36</strong></td>
<td><strong>44</strong></td>
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</table>
Item Difficulty

- Exam questions are categorized by the following cognitive levels:
  - **Recall** – ability to recall or recognize specific information
  - **Application** – ability to comprehend, relate, or apply knowledge to new or changing situations
  - **Analysis** – ability to analyze and synthesize information, determine solutions, and/or evaluate the usefulness of a solution
- Refer to CMRP Candidate Handbook for more information
Test Items

- To ensure validity, are written by experienced healthcare resource and materials managers
- To ensure appropriate scope, designed to test application of knowledge - not just recall of facts
- To ensure clarity, are reviewed by many experts
Exam Subject Matter

- Exam is designed to test a well-defined body of knowledge representative of professional practice in the discipline.
- Successful completion of a certification examination is an indicator of broad-based knowledge in the discipline being.
- This course presents a general overview with limited detail of the content covered in the five CMRP exam sections.
- This course outline is not all-inclusive but can be used to assess one’s general readiness.
Procurement/Product Value Analysis

- Administer and direct the program to purchase materials, supplies, and capital equipment
- Total # of questions: 26
  - Recall 5
  - Application 5
  - Analysis 16
Procurement/Product Value Analysis

- 4 Steps of “Act of Purchasing”
  1. Requisitioning
  2. Sourcing
  3. Negotiating
  4. Ordering
Procurement/Product Value Analysis

- Requisition / Purchase order types
  - Stock
  - Non-stock
  - Electronic
  - Traveling
  - Blanket
  - Standing
  - Open
Procurement/Product Value Analysis

- Freight terms and title of goods
  - FOB destination
  - FOB shipping point
  - FOB destination, prepay freight, and add
  - FOB shipping point, freight allowed
- Payment terms and conditions
  - 2% 10 days, Net 30
  - COD
  - Credit card / purchasing card
Procurement/Product Value Analysis

- Legal aspects of purchasing
  - Contracts
  - Product liability
  - Wrongful rejection
  - Failure to deliver
  - Liabilities and warranties
  - Uniform Commercial Code (UCC)
  - Robinson-Patman Act
Procurement/Product Value Analysis

- Right of possession
  - “Absence of rightful rejection”
    - noted by agreement, delivery, use or payment

- Unconscionable contracts
  - Unfair, one-sided but NOT illegal

- Liabilities and warranties
  - Implied
  - Expressed
Uniform Commercial Code (UCC)
- Established in 1952
- Governs purchases in 49 states
- Excludes services associated with products
- Purchase of goods > $500 must be confirmed in writing to be enforceable under the law
- Statute of limitations is 4 years
Procurement/Product Value Analysis

- Capital Purchasing
  - Budgeting
  - Product Selection
  - Negotiations
  - Contracting/PO
  - Receiving
Procurement/Product Value Analysis

- Tools
  - Bulk buys
  - Bids, RFI, RFP
  - Negotiations
  - Cost analysis
  - Standardization
  - Strategic Sourcing
Procurement/Product Value Analysis

- Value Added Opportunities
  - Additional services offered as incentives
- Value Analysis
  - Functionally oriented process
  - Best and most economical procedures, products, equipment, or services
  - Meet the needs of the user while reducing the overall cost involved
Procurement/Product Value Analysis

- Total Delivered Costs
  - All aspects of the product cycle
    - purchase price, receiving, warehousing, delivery
    - holding, value of money, pilferage, obsolescence

- Outsourcing
  - Reduce the overall cost
  - Increase the quality
Procurement/Product Value Analysis

- Measuring Vendor Performance
  - Pricing, services, invoicing, customer service
- Purchasing Metrics
  - Customer satisfaction
  - Volume related
  - Quality measures
  - Compliance measures
Inventory Distribution Management

- Assure that the organization’s acquisition and distribution strategies and practices improve the overall healthcare supply chain system
- Total # of questions: 20
  - Recall 4
  - Application 4
  - Analysis 12
Inventory Distribution Management

- Inventory control should:
  - Provide monetary savings
  - Improve service levels
  - Improve internal operations
  - Review supply utilization
  - Reduce waste from obsolescence
  - Fully utilize MMIS
Inventory Distribution Management

- Receiving
  - Receiving Services
  - Receiving Strategies
    - Centralized
    - Decentralized
    - Hybrid
- Methods
  - Open
  - Blind
  - Statistical
Inventory Distribution Management

- **Inventory** – “Product on Hand”
  - **Definition** – Any product that has been acquired by cash and is yet to be consumed. Can be “official” if on the books as an asset or “unofficial” if already expensed to a department
  - **Stock** – May also be used to describe inventory
  - **Turns** - Total annual dollars distributed (can use inventory purchases) divided by the average (or end) inventory value
  - **Physical inventory** – actual counting of supplies and comparing the amount on hand with the recorded amount
Inventory Distribution Management

- Inventory can be counted 2 ways:
  - Periodic Counting
    - Regular intervals – usually every 6 or 12 months
  - Cycle Counting
    - Continuously selecting subgroups to count
    - Typically 10% of stock per month
Inventory Distribution Management

- Successful Inventory Control
  - To achieve balance between stock on-hand and need
- Basic components to assist this are:
  - Order quantity
  - Lead time
  - Safety stock
Inventory Distribution Management

- ABC Analysis – highest to lowest dollar
  - “A” 10% inventory accounts for 70% of dollars
  - “B” 20% inventory accounts for 20% of dollars
  - “C” 70% of inventory accounts for 10% dollars
- “A” items have highest priority
  - Increasing the order frequency of A items has more effect increasing turn rate than B or C items
Inventory Distribution Management

- Lead time = determine need / order / receive / ready to distribute
- Safety stock- protection against stock-out
  - Higher for critical products with variable usage
  - Lower for routine products with regular usage
- Reorder Point – Quantity need to cover the lead time plus the quantity determined for safety stock
Inventory Distribution Management

- Reorder quantity calculations
  - Economic order quantity
  - Dynamic order quantity
  - Maximum/minimum
  - Days on hand

*The greater the order quantity, larger the inventory.*
*The longer the lead time, the greater the inventory.*
*The higher the safety stock, the greater the inventory.*
Inventory Distribution Management

- Inventory Valuation
  - Last In, First Out (LIFO)
    - Newest define cost
  - First In, First Out (FIFO)
    - Oldest define cost
  - Average costing inventory
    - Weighed average cost
Inventory Distribution Management

- Carry Costs include such areas as:
  - Opportunity cost (cost of money)
  - Cost of storage space
  - Utilities and insurance
  - Obsolescence
    - Damage/expiration/change of practice
    - Pilferage
Inventory Distribution Management

- 3 Types of Inventory
  - Official
    - Maintained as assets on balance sheets
  - Unofficial
    - Expensed upon receipt
  - Consignment
    - Housed by the facility, purchased when used
Inventory Distribution Management

- Inventory Strategies
  - Consolidation
  - Reduction
  - Storage space

- Inventory Ratios
  - Not in-stock
  - Fill-rate
  - % of back orders
Inventory Distribution Management

- Distribution Methods
  - Random request
  - Emergency
  - PAR
  - Exchange carts
  - Case carts
  - JIT
  - Stockless
Inventory Distribution Management

- Warehouse Considerations
  - On-site versus off-site
    - Value of space
    - Labor and transportation
  - Effective use of space
  - Locator system
  - Cross docking
Inventory Distribution Management

- Inventory Management in the OR
  - Intense need
  - Diverse users
  - Largest dollar volume
  - Frequently “unofficial”
  - Preference items
  - Low-turn rate
  - (Out of control)
Typical Operational Supply Spend

- **Clinical/medical**
  - Anesthesia supplies
  - Cardiac implants and supplies
  - IOLs
  - IVs
  - Medical/surgical supplies
  - Orthopedic implants and supplies
  - Pacers
  - Packs and gowns
  - Prosthesis other
  - Suture, syringes, and needles

- **Support/Non-medical**
  - Dues and subscriptions
  - Environmental
  - Food
  - Freight
  - General Supplies
  - Office Supplies
  - Purchased Services
  - Repairs and maintenance
  - Service contracts
  - Telecommunications
  - Transportation
  - Travel
  - Utilities

- **Ancillary**
  - Lab supplies
  - Radiology
  - Blood
  - Drugs

Support/Non-medical
- Clinical/medical
- Ancillary
Information Systems and Data Management

- Direct acquisition and implementation of an automated, system-wide materials management information system
- Total # of questions: 14
  - Recall 3
  - Application 3
  - Analysis 8


Information Systems and Data Management

- Materials Management Information System (MMIS) includes:
  - Purchasing, Receiving, Inventory
    - Interfaces to:
      - Accounts payable
      - General ledger
      - Patient accounts
      - Surgery
      - Other clinical departments (as determined)
  - Often part of an ERP (Enterprise Resource Planning) system with finance and/or human resources
Information Systems and Data Management

- Selection Process
  - Multi-disciplinary taskforce
  - Identified processes
  - Research marketplace
  - Determine functionality requirements
  - Develop RFP
  - Demonstrations
  - Develop project plan
Information Systems and Data Management

- System Implementation
  - Planning
  - Conversion and interface development and business process redesign
  - Training
  - Pilot
  - Go live
Information Systems and Data Management

- **Key Data Base Files**
  - Item File
  - Vendor Master
  - General Ledger (usually part of the finance package)

- **Keeping Files Clean**
  - Good standards for data input
  - Limited points of entry
Information Systems and Data Management

- Global Standards
  - UDI
  - UNSPSC
  - GLN
  - GTIN
  - GDSN
Information Systems and Data Management

- Electronic Data Interchange
  - Transmit data between computer systems
  - Standard communication protocols
  - Health Industry Business Communication Council (HIBCC)
  - American National Standards Institute (ANSI)
    - ANSI x .12
    - File Transfer Protocol (FTP)
Bar-coding standards adopted by HIBCC
- “Code 39” or “Code 3 of 9”

EDI data sets most commonly used:
- 832-price catalog
- 850-purchase order
- 855-PO confirmation
- 856-advance ship notice / auto receipt
- 810-invoice
The Internet and Business

- WWW – World Wide Web
- XML – Extensive markup language
- HTTP – Hypertext transfer protocol
- UML – Unified modeling language
- URL – Uniform resource locator
- LAN – Local area network
- ERP – Enterprise resource planning
Finance

- Finance and accounting principles used to better understand an organization’s financial culture
- Total # of questions: 19
  - Recall 4
  - Application 11
  - Analysis 4
Finance

- Balance Sheet
  - Assets
    - Current assets and fixed assets
  - Liabilities
    - Current and long term
  - Owner’s equity or fund balances
    - Money to fund future programs

Assets = Liabilities + Owner’s Equity
Finance

- Ratios
  - Liquidity ratio
    - The ability to pay bills
  - Leverage ratios
    - Measure ability to meet long-term needs
  - Efficiency ratios
    - How well assets are managed to produce a profit
Finance

- Break-Even Analysis
  - Revenue
  - Fixed costs
  - Variable costs
  - Volume
    - \( \text{BEP} = \frac{\text{Fixed cost}}{\text{Price} - \text{variable cost}} \)
- Return on Investment (ROI)
  - Revenue from investment resulting in profit
Finance

- Where Finance and Supply Chain Intersect
  - Budget process
  - Inventory valuation
  - Revenue optimization for supply items
  - Accounts payable function
  - Asset documentation and tracking
Finance

- The Healthcare Financial Marketplace
  - Historical reimbursement – fee for service
  - DRGs
  - HMOs and capitation
  - GPOs and IDNs
  - Affordable Care Act
  - Ambulatory payment classification (APC)
Finance

- Value Analysis
  - Reduction of non-salaried expenses from a multidisciplinary or team approach
  - Quantitative techniques used include:
    - Cost benefit analysis
    - Life cycle
    - Forecasting
    - Unit cost
    - In-use cost
    - Environmental cost
    - Impact of staff productivity
Value Analysis Application includes:
- Multidisciplinary approach
- Utilize brainstorming to problem solve
- Breaks down functions
- Identifies potential alternatives
- Reviews the total delivered cost
- Patient-focused, high-quality approach
Finance

- Retention of Health Information / Records
  - Legal regulatory agencies include:
    - HCFA
    - Medicare
    - OSHA
    - TJC
    - Specific state regulation
## Finance

- **Record retention schedule:**

<table>
<thead>
<tr>
<th>Record</th>
<th>Retention schedule:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patient records (adult)</td>
<td>10 years</td>
</tr>
<tr>
<td>Patient records (minor)</td>
<td>Statute of limitations</td>
</tr>
<tr>
<td>Diagnostic images</td>
<td>5 years</td>
</tr>
<tr>
<td>Fetal heart monitor</td>
<td>10 years</td>
</tr>
<tr>
<td>Register of birth</td>
<td>Permanent</td>
</tr>
<tr>
<td>Register of death</td>
<td>Permanent</td>
</tr>
<tr>
<td>Register of surgery</td>
<td>Permanent</td>
</tr>
</tbody>
</table>
Example of materials management record types and “Organization A’s” retention schedule:

<table>
<thead>
<tr>
<th>Record</th>
<th>Organization A’s Retention schedule</th>
</tr>
</thead>
<tbody>
<tr>
<td>Capital budget purchasing</td>
<td>10 years</td>
</tr>
<tr>
<td>Consultant contracts</td>
<td>Permanent</td>
</tr>
<tr>
<td>Leases and rentals</td>
<td>5 years</td>
</tr>
<tr>
<td>Maintenance and service</td>
<td>5 years</td>
</tr>
<tr>
<td>Warranty contracts</td>
<td>Permanent</td>
</tr>
<tr>
<td>Purchase orders</td>
<td>2 years</td>
</tr>
<tr>
<td>Requisitions</td>
<td>1 year</td>
</tr>
</tbody>
</table>
Finance

- Corporate Compliance Programs
  - Conflict of interest policy
  - Background check on employees
  - Guidelines for ethical behavior
  - State and federal statute associated with Medicare and Medicaid
Finance

- Legal Considerations
  - Uniform Commercial Code
  - Robinson-Patman Act
  - Safe Harbor Act
  - Sarbanes-Oxley
Finance

- Asset Management Program
  - Financial analysis
  - Acquisition vs. Rental
  - Receipt
  - Distribution and tracking
  - Charging
  - Maintenance
  - Replacement
  - Disposal
Strategic Planning, Leadership and Compliance

- Overview of using the principles of strategic planning and quality management to manage customer services
- Total # of questions: 21
  - Recall 4
  - Application 13
  - Analysis 4
Strategic Planning, Leadership and Compliance

- **Plan – Control – Improve**
  - Set goals
  - Provide infrastructure
  - Provide resources
  - Quality leadership and support

*New The Joint Commission requirement for facilities key to your future success!*
12 Steps to Strategic Planning

1. Identify customers
2. Determine customers needs
3. Respond to customer needs
4. Quality goals to meet customer needs
5. Produce product/process
6. Prove process
7. Measure and control
8. Establish standards
9. Identify problems
10. Solve problems
11. Measure success
12. On-going process plan
Strategic Planning, Leadership and Compliance

- Framework
  - Vision – Mission – Principles
- Implementation
  - Goals – Objectives - Strategies
- Process
  - Annual Plan – Evaluation – Performance Reports
Strategic Planning, Leadership and Compliance

- Leading the Department
  - Creating a strategic plan
  - Operationalizing the plan
  - Continuous process improvement
  - Organizational design and management
  - Customer service excellence
  - External Relationships
Strategic Planning, Leadership and Compliance

- Governmental and regulatory agencies
  - Environmental Protection Agency (EPA)
  - Hazard Communication Standard (HCS)
  - The Joint Commission (TJC – previously JCAHO).
  - Health Insurance Portability and Accountability Act (HIPAA).
  - Americans with Disabilities Act (ADA).
  - National Fire Protection Association (NFPA).
  - Occupational Safety and Health Administration (OSHA).
  - Centers for Disease Control and Prevention (CDC).
  - Centers for Medicare & Medicaid Services (CMS).
  - National Incident Management System (NIMS).
  - Department of Transportation
  - Hospital Incident Command Systems (HEICS)
Strategic Planning, Leadership and Compliance

- Chemical Hazards Communication Standard (CHCS) spells out employee “right to know” regulations
  - Education and training
  - Material Safety and Data Sheets (MSDS)
  - Use and location of safety equipment
  - Policies and procedures
  - Documentation and labeling
Classification of Hazardous Materials / Waste

Six (6) specific classifications of waste:

1. Non-hazardous, general solid
2. Hazardous – corrosives, flammables, reactive / toxic chemicals
3. Cytotoxic
4. Infectious
5. Physical hazardous – sharps, needles, glass
6. Radioactive
Strategic Planning, Leadership and Compliance

- Medical waste disposal
- Steam sterilization
- Dry Heat Sterilization
- EtO sterilization
- Incineration
- Off-site disposal (landfill)
- Microwave techniques
Strategic Planning, Leadership and Compliance

- Surgical Linen Standards (AORN)
  - Blood and aqueous fluid resistant
  - Abrasive resistant
  - Lint free
  - Meet NFPA requirements
  - Eliminate heat build up
  - Be easily draped
Strategic Planning, Leadership and Compliance

- Linen General
  - Flame retardant fabrics
  - Security and identification
  - Transportation and storage
  - Chemicals and laundering
  - Inventory and tracking
  - Pounds per patient day/charge back
  - Ordering and cycling
## FAQs

### How is the CMRP certification different from AHRMM’s Fellow program (FAHRMM)?

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<th><strong>FAHRMM</strong></th>
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<td>FAHRMM status is presented to Certified Senior or CMRP members in good standing with AHRMM who’ve met specified achievement criteria, and have submitted an acceptable, original unpublished paper on a current aspect of materials management.</td>
</tr>
<tr>
<td>CMRP is a nationally recognized credential for the healthcare materials management profession.</td>
<td>FAHRMM requirements are designed so that those who apply and attain this level must be persons of exceptional achievement as judged by their peers.</td>
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<td>Passing the CMRP certification Examination is an indicator of broad-based knowledge as defined in the CMRP exam content outline.</td>
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**CMRP**

- The AHA-CC is independent of AHRMM and administers the CMRP and other certification programs.
- CMRP is a nationally recognized credential for the healthcare materials management profession.
- Passing the CMRP certification Examination is an indicator of broad-based knowledge as defined in the CMRP exam content outline.

**FAHRMM**

- FAHRMM status is presented to Certified Senior or CMRP members in good standing with AHRMM who’ve met specified achievement criteria, and have submitted an acceptable, original unpublished paper on a current aspect of materials management.
- FAHRMM requirements are designed so that those who apply and attain this level must be persons of exceptional achievement as judged by their peers.
FAQs

- What happens when my certification is “up”?
  - CMRP certification is only valid for 3 years.
  - Two ways to renew the certification
    - Take and pass the CMRP within one year of the expiration date
    - Complete 45 hours of eligible professional development activity within the 3-year renewal period
  - Submit renewal application and processing fee
    - AHA-CC sends courtesy reminders – Keep all of your contact information current with the AHA.
    - Certificants are fully responsible for keeping current the certification
    - Application available on-line; must be submitted 30 days prior to expiration date
    - Fee is $135 for members and $225 for nonmembers
Need More Information?

- CMRP Candidate Handbook and Application
  - Available through
    - AHA-CC’s website: www.aha.org/certicenter
    - AHRMM’s website: www.ahrmm.org
    - AMP at 888-519-9901
  - For questions about …
    - CMRP program, contact the AHA-CC at 312-422-3702 or certification@aha.org
    - Exam registration, application status, etc., contact AMP at 888-519-9901 or info@goamp.com
    - CMRP exam prep courses, contact AHRMM at ahrmm@aha.org
Distinguish Yourself

- Over 2,100 materials management professionals have received the CMRP designation since 2000.
- Nearly 1,400 professionals still hold the CMRP designation

This number continues to grow every month!
Distinguish Yourself

- Successful candidates are recognized at AHRMM’s Annual Conference & Exhibition each year!
- The AHA-CC sends a certificate of achievement to you and letter of recognition to your employer upon request.
CMRP Certification

- Recognizes eligible professionals
- Demonstrates continued personal and professional growth in the practice.
- Provides a national standard of requisite knowledge required for certification.

*A Standard of Excellence

*Be Proud of It!*
Questions?